

Cloud Security Statement

1. Overview

swarmOS cloud services („swarmOS Cloud“) are hosted and delivered by Amazon Web Services (AWS). Amazon is responsible for the security of its actual data centers and the AWS cloud. swarmOS is responsible for monitoring, managing and securing the swarmOS Cloud.

2. Facilities

AWS manages the data centers that host the swarmOS Cloud. For more information about security at those data centers, see <https://aws.amazon.com/security>.

swarmOS Cloud data is hosted in Europe.

3. Certification

Amazon Web Services manages the security of the cloud. AWS has been certified by third-party organizations, and manages many compliance programs to comply with laws and regulations. A list of such certifications and compliance statements can be found at:

<https://aws.amazon.com/compliance/>

swarmOS is certified as a Cloud Security Compliant vendor with Atlassian [<https://developer.atlassian.com/market/programs-and-features/cloud-security-program>].

4. Data Storage

In the swarmOS Cloud, data at rest is encrypted using industry standard encryption. Additionally, all communications with the swarmOS Cloud are protected with HTTPS using TLS.

5. People and Access

Within swarmOS, only a few members of our team have access to the production environment for the purposes of maintaining our cloud services and assisting our customers. Additionally, we monitor all access to swarmOS Cloud.

Customers are responsible for maintaining the security of their own login information.

6. Backups

Customer data is backed up once per day, and is encrypted.

7. Privacy

swarmOS understands the importance of ensuring the privacy of your personally identifiable information. For more information, please see our [Privacy Statement](#).

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